



Le succès des grands projets de transformation d'entreprise impliquant des technologies sophistiquées repose sur des facteurs différents : parmi les plus importants sont la réceptivité et l'adhésion de ceux qui vont être amenés à travailler avec les nouveaux systèmes et processus. La réussite ne dépend pas en premier lieu du degré de complexité des technologies, mais de la capacité des utilisateurs à s'en servir. Nous estimons donc qu'il est fondamental d'impliquer les collaborateurs dès que possible et de prévoir une stratégie pour gérer et atténuer les résistances potentielles de la manière la plus constructive possible. Une adoption réussie d'Umoja va exiger un important changement dans la

Mr. Chairman,

I have the honor to speak on behalf of Switzerland and Liechtenstein. Our delegations welcome the introduction of the Secretary-General's reports under this agenda item as well as the related reports of the ACABQ and the UN Board of Auditors.

Mr. Chairman,

A year ago the enterprise resource planning project "Umoja" was in serious distress and at high risk of running straight into a brick wall. Deficiencies in project management and the absence of effective and accountable governance caused the project to get off track. The immediate and bold measures, which the General Assembly requested the Secretary-General to implement, addressed these problems

Fifth Committee, and the General Assembly. We are interested in receiving more information on what exactly this impact will be in order to be prepared in the best possible way.

Mr. Chairman,

Switzerland and Liechtenstein note that the topic of information and communications technology is not on the agenda of this session. While the General Assembly decided last year that no major projects in this area shall be submitted for its consideration until the full implementation of Umoja which, according to the new timeline would be in 2018, our delegations hold the view that smaller projects or an activity report of the OICT could have still been considered by the General Assembly. Switzerland and Liechtenstein would therefore welcome an informal briefing on the activities and initiatives of the OICT during the course of this sixty-seventh session. Information and communications technology is an important catalyst for modernizing our Organization and rendering it more efficient and effective.